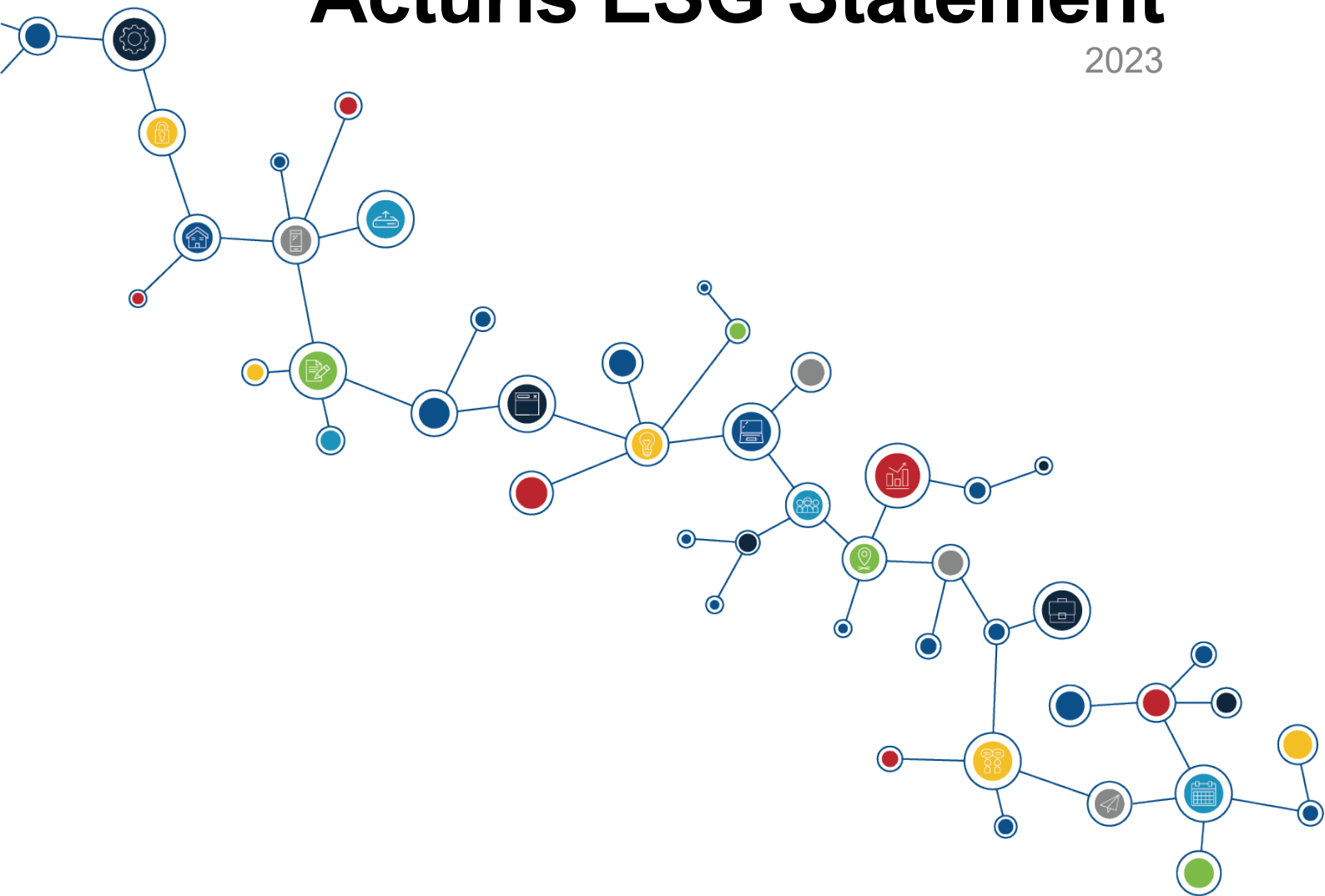


Acturis ESG Statement

2023



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Introduction

ABOUT US

Acturis¹ is the leading, award winning Software-as-a-Service provider to the insurance industry.

Founded in 2000, we have grown consistently over the past 20 years. We have thousands of users on our system who use Acturis solutions to power their business. We drive innovation in both personal and commercial lines by working closely with brokers, insurers, and MGAs. Our work has helped create and shape the insurance market of today.

ESG

Environmental, Social and Governance (ESG) is a set of commitments that look at a business's impact on society, the environment, and how transparent and accountable it is.

By embedding ESG into every element of our company strategy, we are committed to creating a sustainable and resilient business model that not only benefits the environment and society but creates consistent value for our customers, suppliers and employees.

Environment

Acturis recognises that day-to-day operations can impact the environment both directly and indirectly. We aim to protect the environment and improve our sustainability, through good management and by adopting best practices wherever possible. We work to integrate environmental considerations into our business decisions and adopt greener alternatives, throughout our operations.

Acturis has committed to develop a plan to meet the SBTi Near Term² and Net-Zero Global Emissions³ targets.

OUR ENVIRONMENTAL COMMITMENT IN ACTION

Acturis works to do the following in all our business activities:

- Comply fully with all relevant legal requirements, codes of practice and regulations
- Monitor and reduce energy use
- Prevent pollution to land, air and water
- Minimise waste and increase recycling within the framework of our waste management procedures

¹ Throughout the statement, Acturis Limited will be referred to as Acturis.

² Science Based Targets: [Ambitious corporate climate action - Science Based Targets](#)

³ Net-Zero Global Emissions: [Net Zero Strategy: Build Back Greener - GOV.UK \(www.gov.uk\)](#)

- Identify and manage environmental risks and hazards
- Promote environmentally responsible purchasing
- Improve the environmental efficiency of our transport and travel

Acturis strives to make a difference in the work place. We aim to focus on issues that matter to our colleagues by managing waste, energy and emissions. By making more sustainable choices, we strive to make a big impact on the planet and resources.

Social

Acturis is committed to building a socially responsible organisation that embraces the social element of ESG into every aspect of our strategy. We strive to create a positive impact on society while also maintaining a strong reputation and long-term customer relationships.

OUR SOCIAL COMMITMENT IN ACTION

We have taken several actions to fulfil our commitments, including:

- Creating a positive and respectful work environment where all employees are treated with dignity and respect
- Making career development an integral part of our company culture by ensuring all employees have access to a broad range of learning and training opportunities
- Providing fair and equal pay and promotional opportunities to all employees
- Advocating for the recruitment of more female candidates, reporting on our progress, and providing support for female colleagues
- Prioritising mental health care by giving mental health the same level of importance as physical health

While we have made significant efforts to fulfil our social commitment, we continue to explore ways to improve our policies and practices in all areas, including community engagement, diversity and inclusion.

Governance

Acturis takes the need for good governance as key to our future success. As such, we undergo external audits, assessments, and certifications to evaluate and provide oversight on our practices, controls, processes, and procedures.

Due to our company being a SaaS managed services provider for the insurance industry, we focus on demonstrating responsibility to safeguarding the data and processes we oversee.

OUR GOVERNANCE COMMITMENT IN ACTION

Acturis's key certifications and assessments in this domain are:

- ISO 27001:2013

- Ensures Acturis manages Information Security responsibly
- ISO 22301:2019
 - Ensures Acturis manages Business Continuity responsibly
- PCI DSS Tier 1 Service Provider
 - Ensures Acturis meets the high standards required for those involved in the card payment ecosystem
- SOC 1 Type II (ISAE 3402)
 - Ensures Acturis's controls hold up to scrutiny from a respected external auditor

We continue to review and improve our governance activities as we recognise the importance of this as a responsible company.

Summary

Acturis aims to continually commit to all practices set out in this document. As part of this continual commitment, we have set up an ESG Council. The ESG Council is made up of individuals from different business units and senior management leaders. Together they help to regularly update and review our commitments as part of our ESG promise.